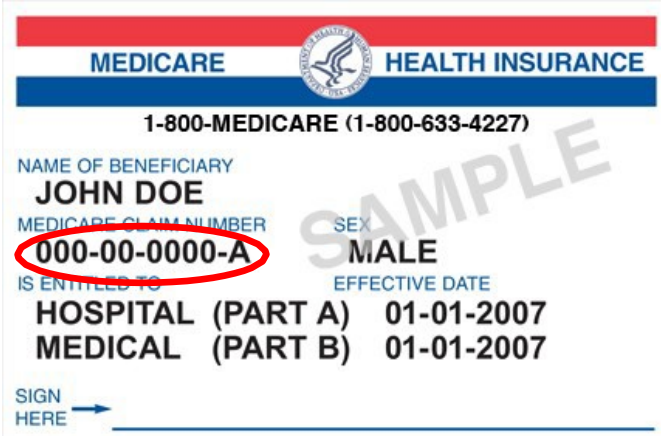
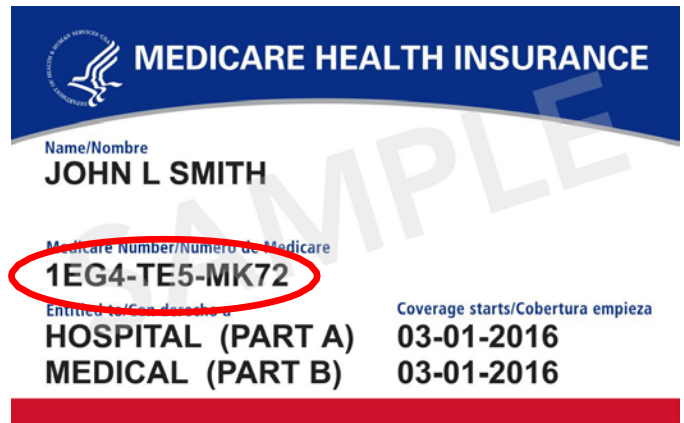


## Why will there be new Medicare cards?



The current Medicare cards have a Health Insurance Claim Number (HICN). This number is typically based on your Social Security number, and it is what your health care providers use to bill Medicare for the services you receive. Legislation now requires the removal of this number from all Medicare cards to protect your identity.

New Medicare cards will no longer have a number based on your Social Security number but will instead have a Medicare Beneficiary Identifier (MBI). This is a unique, randomly generated series of 11 uppercase letters and numbers. The new MBI is meant to address the risk of identity theft that comes from having a Social Security number on the Medicare card.



## What do I need to know about my new Medicare card?

- The new cards will automatically be mailed to you between April 2018 and April 2019.
  - \* Remember that you can verify your mailing address with Social Security so your card is sent to the right location. To contact Social Security, call 800-772-1213, visit [www.myssa.gov](http://www.myssa.gov), or go to a local office.
- The new cards will be mailed in waves throughout the country.
- There is **NO COST** to you to receive your new card.
- Your current Medicare coverage and benefits will not change.
- After you get your new card, destroy your old card. Start using your new card immediately.
- The new card is paper, making it easier for providers to process.



LOCAL HELP FOR PEOPLE WITH MEDICARE

## Tips and Reminders

- ✓ Don't give anyone your personal information to get your new Medicare card. Medicare will not ask you for that information.
- ✓ Don't pay for your new card. It is FREE! Medicare will not ask you to pay for your card.
- ✓ Guard your card: Do not share your Medicare card information with anyone except your insurer, pharmacists, providers, and people you trust to work with Medicare on your behalf.
- ✓ Safely and securely destroy your old Medicare card upon receiving your new Medicare card.
- ✓ Your card may arrive at a different time than someone else that you know. No worries; mailing the cards takes time and will be sent to various parts of the country at different times. Check the status of card mailings in your area on Medicare.gov.

Contact the **Senior LinkAge Line® at 1-800-333-2433** if you think you have been the victim of Medicare fraud, errors or abuse. A **Senior LinkAge Line®** representative will make referrals to the appropriate state and federal agencies for further investigation.

Call the **Senior LinkAge Line® at 1-800-333-2433** if you have further questions about how your Medicare coordinates with other insurance, or to find out if you may be eligible for Extra Help or the Medicare Savings Program.

<b>Local SHIP and SMP contact information</b>	
 <p style="text-align: center;"><b>Senior LinkAge Line®</b> 1-800-333-2433 LINK TO A LOCAL AGING EXPERT</p>	
<b>To find a SHIP in another state:</b> Call 877-839-2675 or visit <a href="http://ww.shiptacenter.org">ww.shiptacenter.org</a> .	<b>To find an SMP in another state:</b> Call 877-808-2468 or visit <a href="http://ww.smpresource.org">ww.smpresource.org</a> .
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SMP National Resource Center 877-808-2468 | [www.smpresource.org](http://www.smpresource.org) | [info@smpresource.org](mailto:info@smpresource.org)

SHIP National Technical Assistance Center: 877-839-2675, [www.shiptacenter.org](http://www.shiptacenter.org) | [info@shiptacenter.org](mailto:info@shiptacenter.org)

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